

Complaint form: Circular Connectors

Customer data

Customer
name:

Contact person:

Address:

Phone:

Complaint data

Complaint nr.:

HAG article nr.:

Delivery note:

Claimed
quantity:

Delivered
quantity:

Replacement
goods required? Yes No

Further information regarding the complaint

1. Please state the reason for the complaint
2. Please describe the problem or how it occurs / has occurred
3. Please describe the application
4. With which other article was the complained item combined?

5	Ambient conditions	
5.1	Temperature range	°C
5.2	Air humidity	%
5.3	UV / ozone contact	Yes No
5.4	Were storage conditions according to DIN 7716 complied with?	Yes No
6.	How long was the article in use / installed?	
7.	Tightening torque applied	[Nm]
8.	What other substances / media did the article come in contact with?	
9.	Which cables / wires were used? (diameter / cross-sections)	
10.	Contact resistance	Ω
11.	Rated voltage	V
12.	Rated current (DC/AC)	A
13.	Overvoltage category (e.g. CAT: I/II/III/IV)	
14.	Electrical network used	
15.	Location height m.a.s.l.	m
16.	transient overvoltage	V
17.	Current load short term	ms
18.	Pin configuration	
19.	Data transmission according to (e.g. CAT IV)	
20.	Vibration and shock	