

Complaint form: Building technology

Customer data

Customer
name:

Contact person:

Address:

Phone:

Complaint data

Complaint nr.:

HAG article nr.:

Delivery note:

Claimed
quantity:

Delivered
quantity:

Replacement
goods required? Yes No

Further information regarding the complaint

1. Please state the reason for the complaint
2. Please describe the problem or how it occurs / has occurred
3. Please describe the application
4. With which other article was the complained item combined?

5. Ambient conditions

5.1 Temperature range °C

5.2 Air humidity %

5.3 UV / ozone contact Yes No

5.4 Were storage conditions according to
DIN 7716 complied with? Yes No

6. How long was the article in use / installed? months

7. Tightening torque applied [Nm]

8. What other substances / media did the article
come in contact with?

9. System pressure bar 11. System temperature °C

10. Which medium was used?

11. Which pipes were used?

12. Which sealing aids were used?